

Industry Academia Consortium on Smart Manufacturing (IndAC-SM) <u>http://indacsm.iiti.ac.in/</u>

















Digitalization in SME: A Case Study

Where did we do this study?

MP Engineering & Machine Tools (MPEMT), Indore

Why did we select MPEMT ?

- Showed initial interest during the workshop
- Looked highly motivated to move forward on their digitalization journey
- Clear long term vision
- Committed and cooperative management



Digitalization in SME: A Case Study

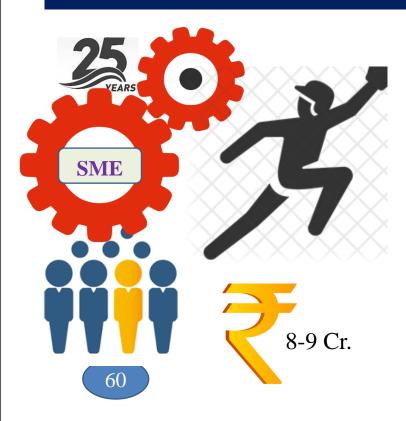
- I. Company Overview
- II. Digitalization Assessment
- **III.** Proposed Solution



I. Company Overview



Company Overview: Goal



Goal: Get higher customer ranking

- Improved quality
- Lower operations cost
- On-time delivery



MPEMT is highly focused on quality and aims to continuously improve and maintain their customer ranking



Company Overview: Customers and Suppliers

Customers

CASE Construction, Indore (Major Customer) Kamayani Metal Pvt. Ltd., Indore Metal Man Pvt. Ltd., Indore AutoMech Pvt. Ltd., Indore Gatiman Auto Pvt. Ltd., Indore Surin Auto Pvt. Ltd., Indore Nawaj Ispath Pvt. Ltd., Indore

Suppliers

Suppliers	Location	Raw Material	Lead time
Nakoda Steel	Ludhiana	Bars	2-3 weeks
Mayura Pvt. Ltd	Kolhapur	Casting items	3-4 weeks
Hindustan Forge	Faridabad	Forged items	1 week
Local dealers	Indore	Tools & Consumables	1-4 hours
Yoke Yoke Whaterial		Bars	







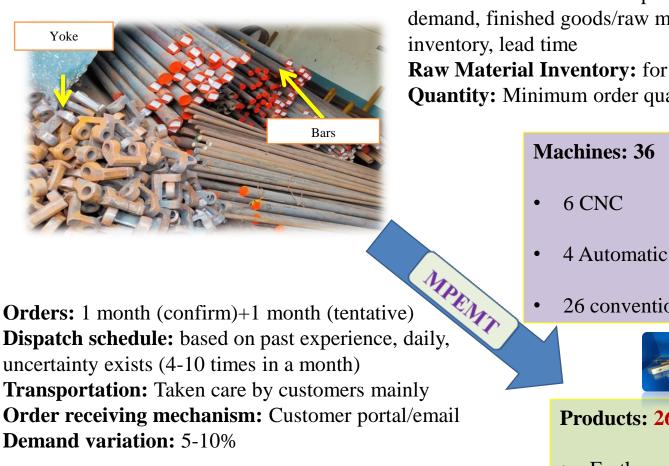








Company Overview: Products



Is production planning optimal ????

Raw Material Orders: Experience based, based on demand, finished goods/raw materials/in-process inventory, lead time Raw Material Inventory: for one month **Quantity:** Minimum order quantity



Are these figure optimal???

26 conventional lathe



Products: 260+

- Earth moving machine parts,
- Automobile parts,
- Turned and Machined parts, etc.

Company Overview: Material flow

Pre dispatch inspection



Marking/Engraving

Packaging & Dispatch

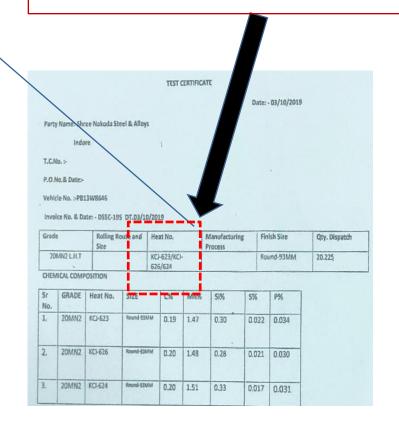
Company Overview: Information flow



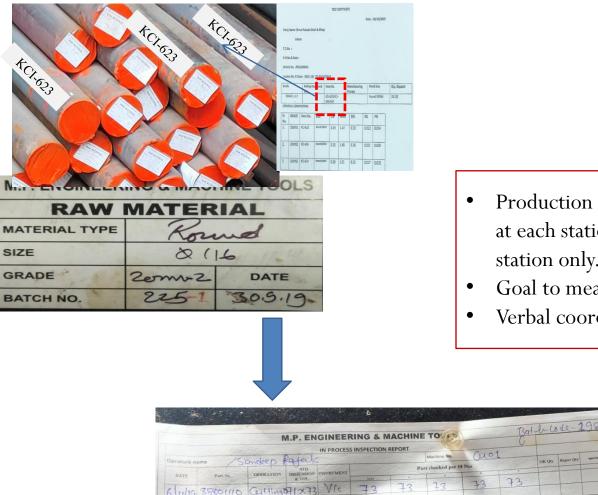
M.P. ENGINEERING & MACHINE TOOLS												
RAW MATERIAL												
TERIAL TYPE	Rou	nd										
SIZE	& (16											
GRADE	2erma-2	DATE										
BATCH NO.	225-1	30.9.19										

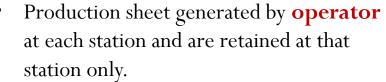
Incoming material batch identification sheet created by **MPEMT**, not linked with TC

Heat number (TC sheet) provided by **supplier** also marked on bar with paint



Company Overview: Information flow





• Goal to measure work done by operator

REMARI

• Verbal coordination, no consistency.

Threna



Machining stations

Company Overview: Information flow





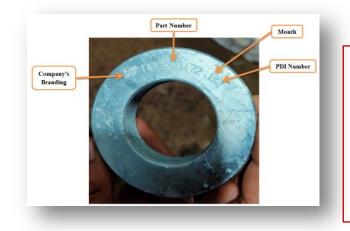




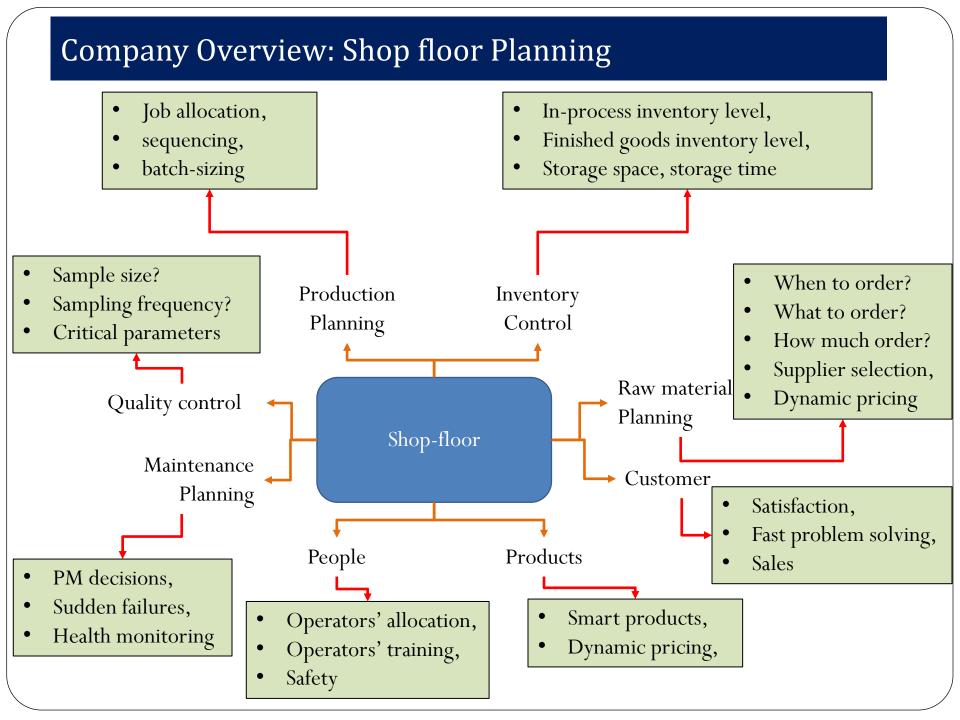
Inspection report generation for the lot, mentioning inspection parameters...

sheet

no linking with heat number or raw material

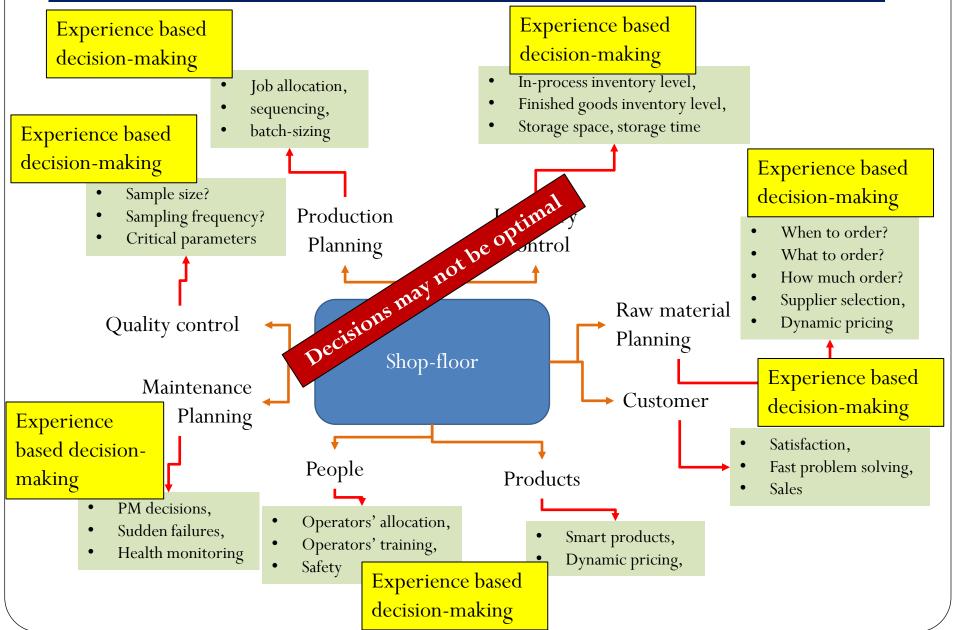


- Engraving to identify the final product,
- not proper link with production sheet, heart number or TC sheet...
- linked with inspection sheet only



Company Overview: Shop floor Planning





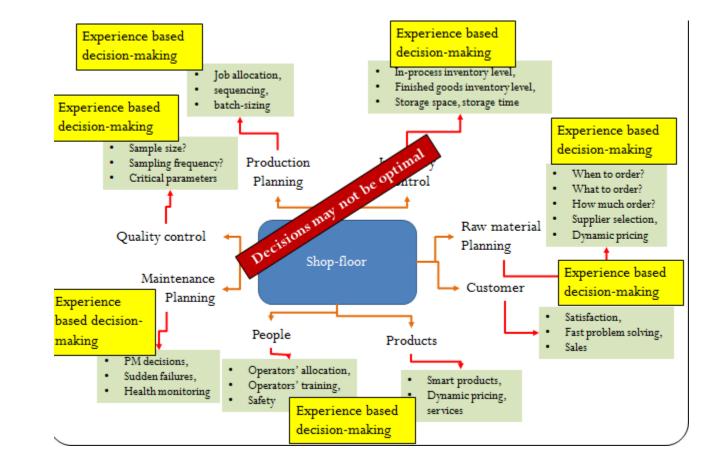
Company Overview: Shop floor Planning

Effects on

- On-time delivery,
- Operations cost,
- Quality,

Demand change, change in dispatch schedule, operator absentees, machines failures, power failure, etc.

Uncertainties



Digitalization in SME

- 1. Even for a small size industry, many shop floor decision makings are involved.... Do these industries appreciate the important of the same? (hands-on on simulation)
- 2. Many of the commercially available decision making tools are normally not used in such industries.... Do we need online decision making tools? (Demo)
- 3. Experience based decision making is widely adopted practice in many of the industries.... Will it really be optimal? (hands-on on simulation)
- 4. Industries have evolved their own ways to meet their customers' requirements...
- 5. In the absence of proper digitalization such practices become nonuser friendly, time consuming, and makes the customer away from the benefits of possible analytics
- 6. Many simple cost effective solutions may be available... cheaper or cost effective













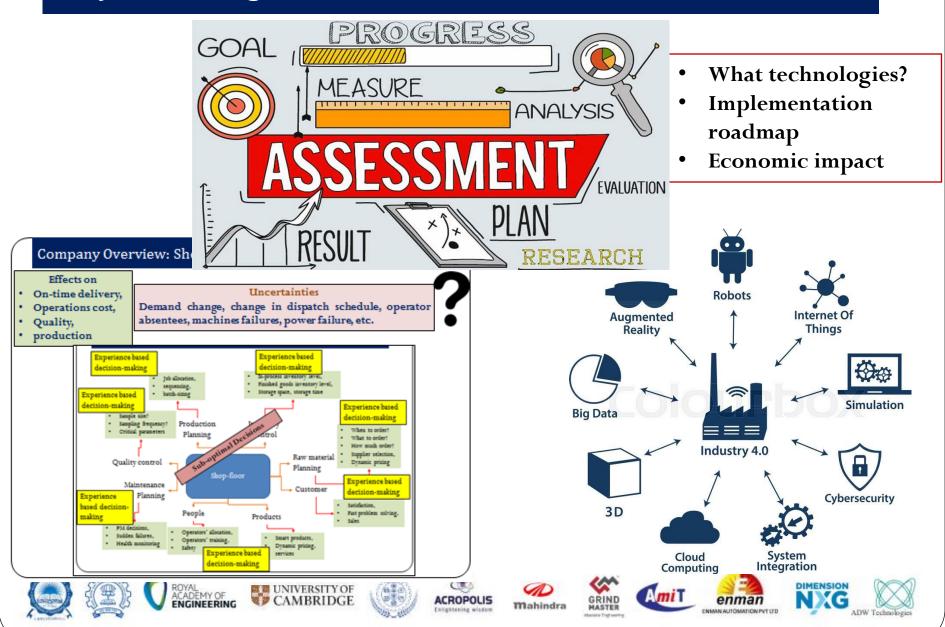


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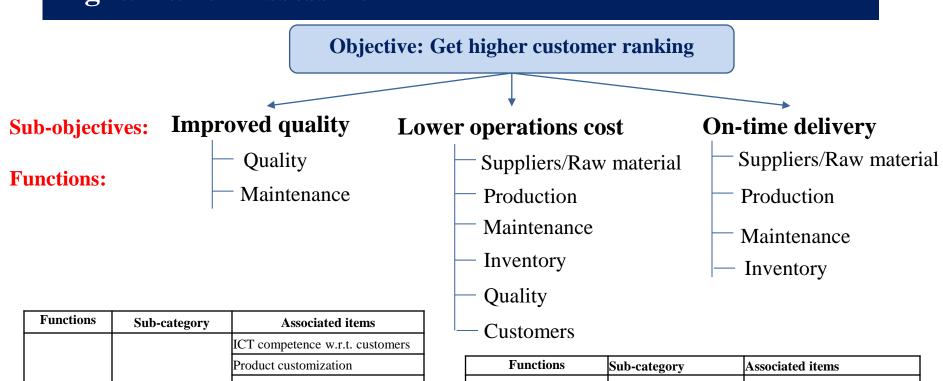
II. Digitalization Assessment



Why assess Digitalization Need ?



Digitalization Assessment



	•••					
		ICT competence w.r.t. customers				
		Product customization				
	Autonomous system	Pricing				
	to deal with	Orders				
	customer's	Product quality				
	requirements	Rating				
G (On-time delivery				
Customers		Real-time production status				
		Data generation				
	Data generation & consumption	Data analysis				
	consumption	Data consumption				
	ICT Infrastructure	ICT Infrastructure				
	Desision melility	Decision-making				
	Decision-making	Responsiveness				

Functions	Sub-category	Associated items				
	Raw material Planning	Raw material Planning				
		ICT competence w.r.t. suppliers				
		Pricing				
		Transportation				
	Sumplians	Orders				
Suppliers & Raw	Suppliers	Raw material quality				
materials		Rating				
		On-time delivery				
		Real-time production status				
		Data generation				
	Data generation & consumption	Data analysis				
	consumption	Data consumption				

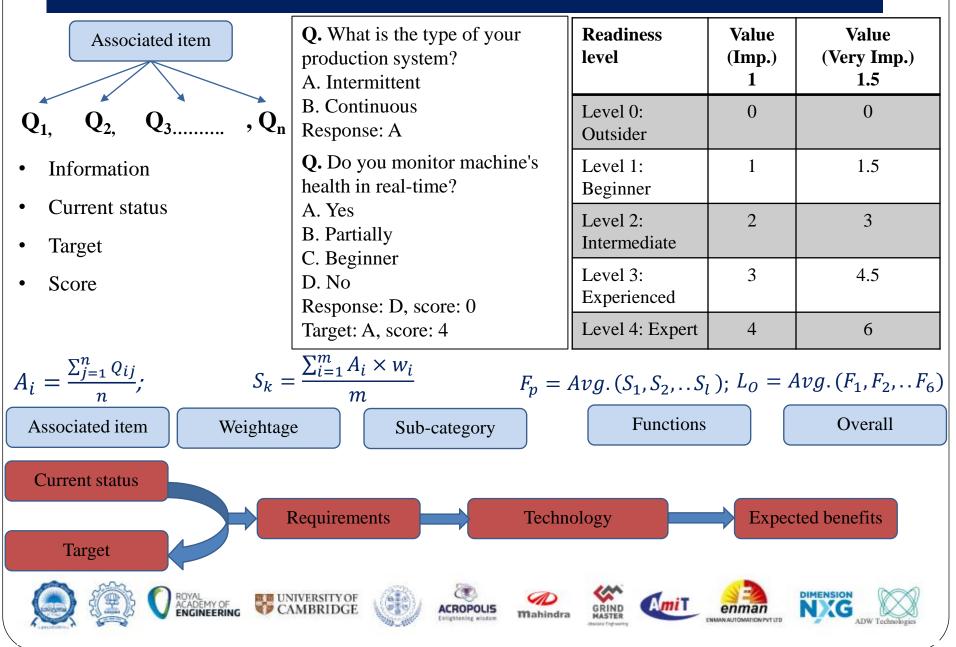
Digitalization Assessment

Functions	Sub-category	Associated items				
	Production Planning	Production Planning				
		Shop-floor ICT Infrastructure				
		Smart product				
	Process	Shop-floor production monitoring				
	Process	Material handling				
		Daily production				
		In-process product quality				
Production		Communication				
	Data generation &	Data generation				
	consumption	Data analysis				
		Data consumption				
	Decision-making	Decision-making				
	Deelsion-making	Responsiveness				
	Employee	Performance monitoring				
	Employee	Awareness, training				
Functions	Sub-category	Associated items				
		PM decision				
	PM & CM	Predictive maintenance decision				
		CM priority decision				
		Communication				
	Data generation &	Data generation				
Maintananaa	consumption	Data analysis				
Maintenance		Data consumption				
	Decision making	Decision-making				
		Responsiveness				
	Decision-making	Responsiveness				
		Responsiveness Performance monitoring				
	Employee	1				

Functions	Sub-category	Associated items
		Sampling plan
	Sampling plan & gauges	Gauges
		Technicians allocation
		Communication
	Data generation &	Data generation
	consumption	Data analysis
Quality		Data consumption
Quality	Decision making	Decision-making
	Decision-making	Responsiveness
		Pre dispatch inspection
	Dispatch & Packaging	Engraving
		Packaging
	Employee	Performance monitoring
	Employee	Awareness, training

Functions	Sub-category	Associated items				
	Inventory control	Inventory control				
		Communication				
	Data generation &	Data generation				
Inventory	consumption	Data analysis				
		Data consumption				
	Desision meline	Decision-making				
	Decision-making	Responsiveness				

Digitalization Assessment



Questionnaire

<u>Rating</u>

Q1. Do your customers rate you? A. Yes B. No Response: A

Q2. What are the parameters of rating? Response: Based on number of defective products

Q3. How do you resolve quality issues?A. ManuallyB. AutomaticallyResponse: A, score: 1Target: B, score: 4

Q4. Are you able to resolve the issue effortlessly?A. YesB. PartiallyC. ModerateD. NoResponse: C, score: 1Target: A, score: 4

Q5. Are you able to easily identify the product details, root cause of issue?

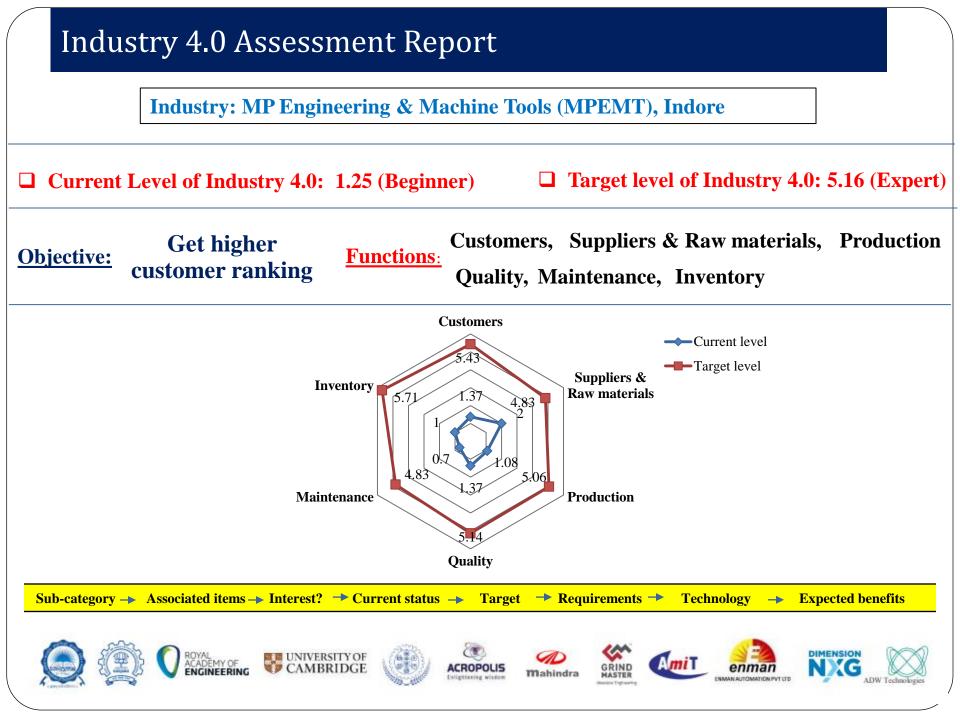
A. YesB. PartiallyC. ModerateD. NoResponse: C, score: 1Target: A, score: 4

Q6. To what extent can products be tracked throughout their lifecycle?A. NoB. Very Limited product trackingC. limited product trackingD. Complete product trackingResponse: B, score: 1Target: D, score: 4

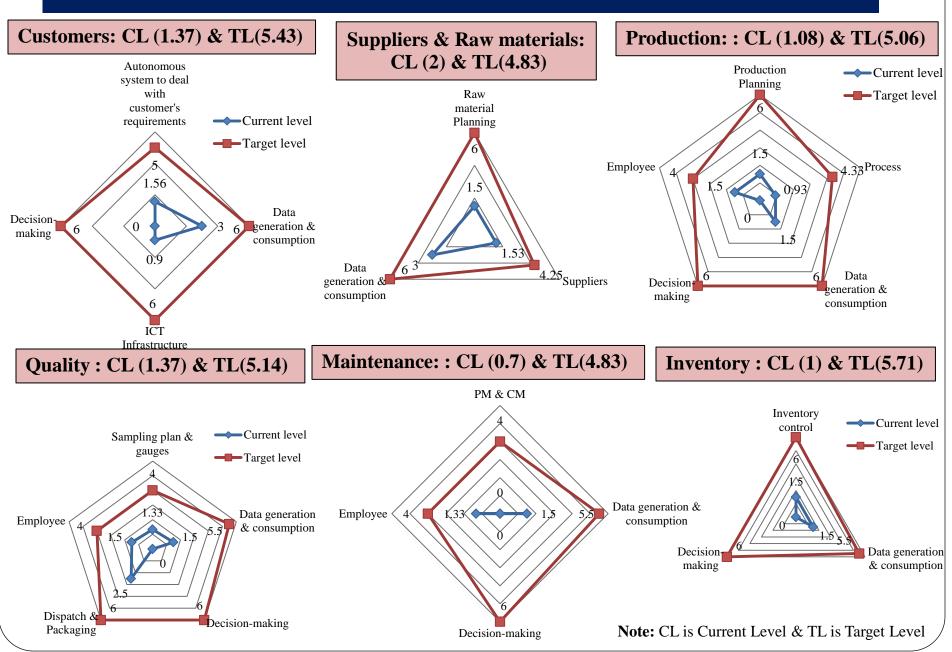
Current status = (1+1+1+1)/4 = 1

Target = (4+4+4+4)/4 = 4





Industry 4.0 Assessment Report



Industry 4.0 Assessment Report (Function: Customer)

Associated items	Interest?	Current status	Target	Requirements	Technology	Expected benefits
ICT competence w.r.t. customers	Yes	Beginner	High (as per need)	Web based portal, smart communication, smart assets/products, autonomous decision-making, interoperability	Web based portal development, API, Sensors, IoT, AAS, Computation devices, AI/ML, CPS, Interoperability	Higher responsiveness, fast decision- making, improved rating, better coordination & communication, can attract more customers
Product customization	Yes	Moderate	Autonomous system	Web based portal, smart communication, smart assets/products, autonomous decision-making, interoperatability, online customization, production access	Web based portal development, API, Sensors, smart devices, IoT, AAS, Computation devices, AI/ML, CPS, Interoperatability	improved rating, can attract more customers, helps in operations management, operations cost reduction
Pricing	Yes	Moderate	Autonomous system	Web based portal, smart communication, smart assets/products, autonomous decision-making, interoperatability, digital integration of suppliers, production_operations_sales, & customers	Real-time price control, cost reduction	
Transportation	No	-	-	-		-
Orders	Yes	Offline	Web based portal to deal orders	Web based portal, smart communication, autonomous decision-making, interoperatability, digital integration of raw materials, production, inventories, sales, & customers	Web based portal development, AP1, Sensors, smart devices, IoT, AAS, Computation devices, AI/ML, CPS, Interoperatability	Helps in operations planning, improved rating, better coordination & communication
Product quality	Yes	80-90%	90-100%		Smart gauges, Standard quality control practices, Cp, Cpk, Cloud computing, Computation devices, AI/ML, algorithms, sensors, smart HMI, CPS, IoT, Simulation modelling, interoperability	Improved quality
Rating	Yes	Green zone	Always be in green zone	customers & manufacturer, online access of product manufacturing details, product	Web based portal development, API, IoT, AAS, Computation devices, Interoperability, DBMS, Blockchain, 5S, ISO, automation, ICT infrastructure	Improved rating
On-time delivery	Yes	Partially	Completely		Data analytics, smart devices, IoT, Computation devices, AI/ML, CPS, Interoperatability, DBMS, Blockchain,	
Real-time production status	Yes	No	Yes	Sensors, smart communication, smart assets/products, autonomous decision-making, interoperatability, digital integration of production & operations, real-time data collection & utilization, autonomous decision- making	data & analytics, smart HMIs, smart devices,	Real-time online production monitoring, helps in operations planning, better production control, cost reduction, on-time delivery
Data generation	Yes	Partially	Online data collection			Helps in accurate decision-making, improved responsinveness, improved rating, cost reduction
Data analysis	Yes	Partially	Data analysis tool	Automatic data analysis, comutation devices	Smart devices, IoT, big data & analytics, Computation devices, algorithms, AI/ML, simulation	Helps in accurate decision-making, improved responsiveness, improved rating, cost reduction

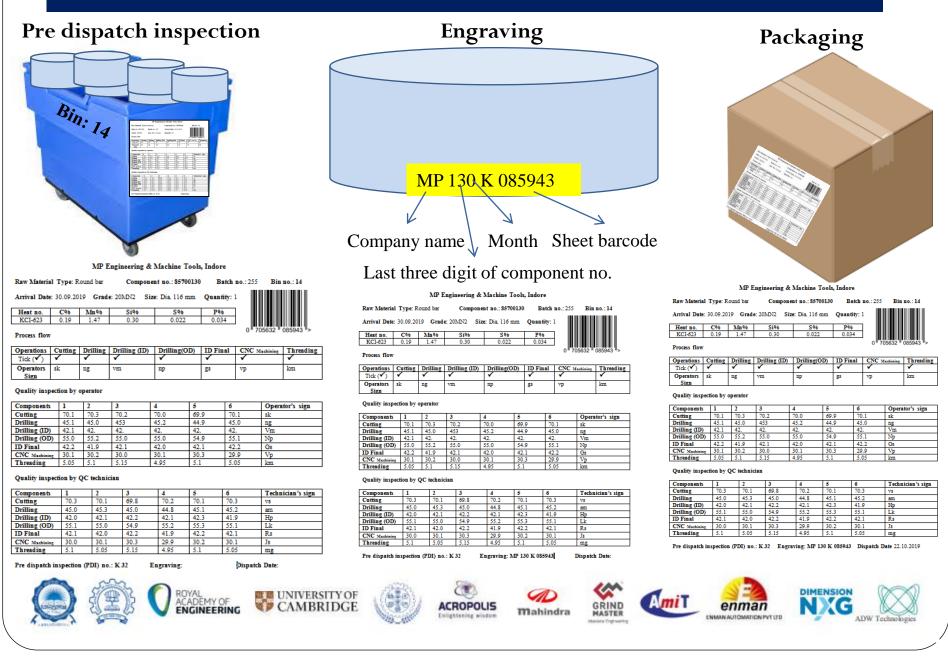
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III. Proposed Solution



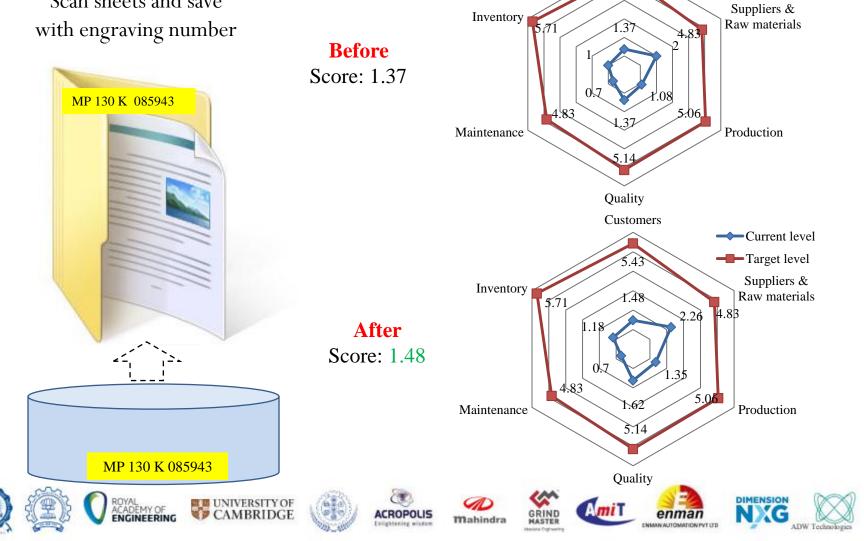
	MP Engineering & Machine Tools, Indore										
	Raw Materia										
	Arrival Date: 30.09.2019 Grade: 20MN2 Size: Dia 116 mm Quantity: 1										Helps in
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	Components	1	2	3	4	5	6	Ope	rator's sign]	
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	Drilling (OD)									
	ID Final	_					_				
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	Threading										
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	Components	1	2	3	4	5	6	Tecl	nician's sign]	
	Cutting										
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	ID Final										
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	Threading]	
	Pre dispatch	inspection	n (PDI) no	.: Engra	iving:	Dispate	ch Da	te:			/

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Sign									Sign																E
Quality inspe	ection by	operator							Quality inspection by operator						Quality insp Components Cutting		2 70.3	3 70.2	4 70.0	5 69.9	6 70.1	Operator's sign			
Components	1	2	3	4	5	6	Operat	tor's sign	Component		2	3	4	5	6		rator's sign	Drilling	45.1	45.0	453	45.2	44.9	45.0	ng
Cutting		70.3	70.2	70.0	69.9	70.1	sk		Cutting	70.1		70.2	70.0	69.9	70.1	sk		Drilling (ID)		42.	42.	42.	42.	42.	Vm
Drilling									Drilling	45.1	45.0	453	45.2	44.9	45.0	ng		Drilling (OD ID Final) 55.0 42.2	55.2 41.9	55.0 42.1	55.0 42.0	54.9 42.1	55.1 42.2	Np Gs
Drilling (ID)							+		Drilling (ID	<u> </u>								CNC Machinin		30.2	30.0	30.1	30.3	29.9	Vp
Drilling (OD)		+					+		Drilling (O	D)								Threading	5.05		5.15	4.95	5.1	5.05	km
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Stage I

Scan sheets and save

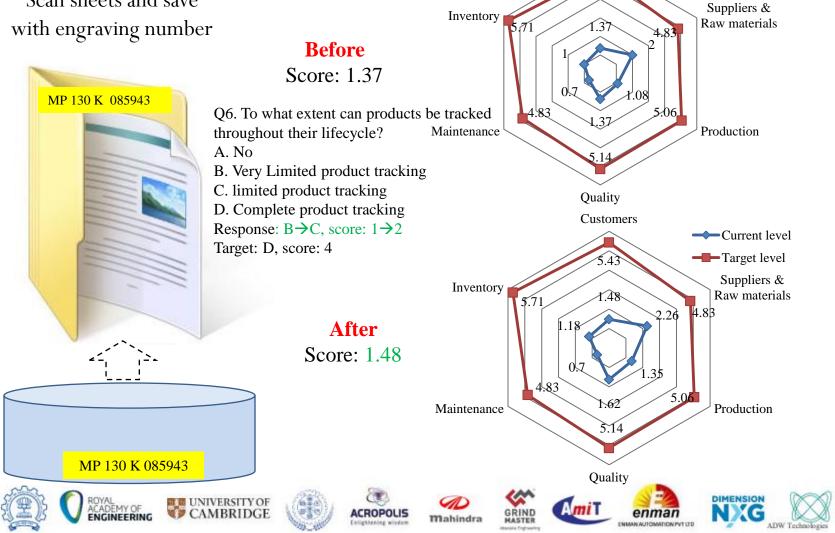


Customers

-Target level

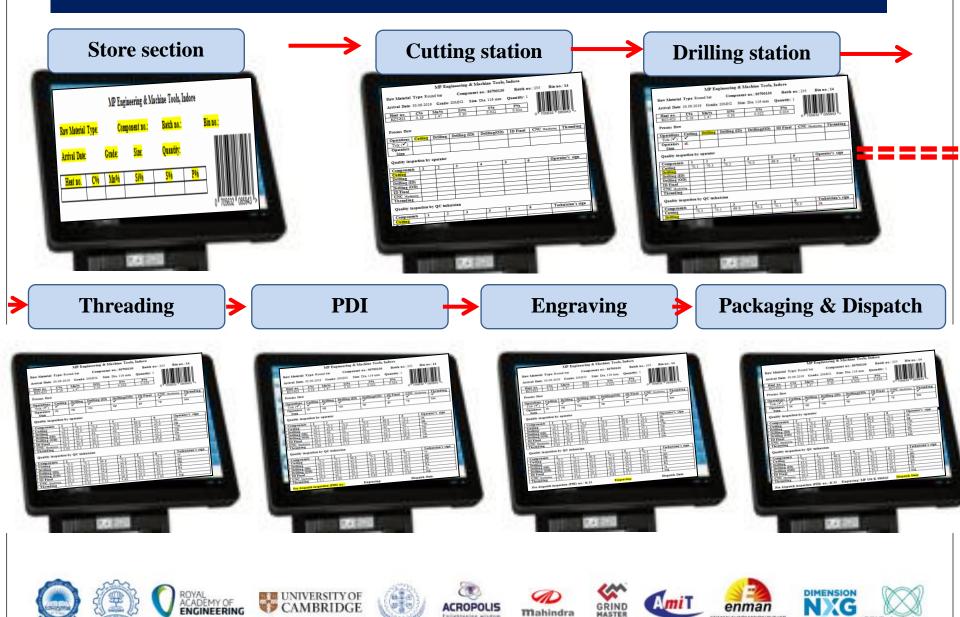
Stage I

Scan sheets and save



Customers

-Target level

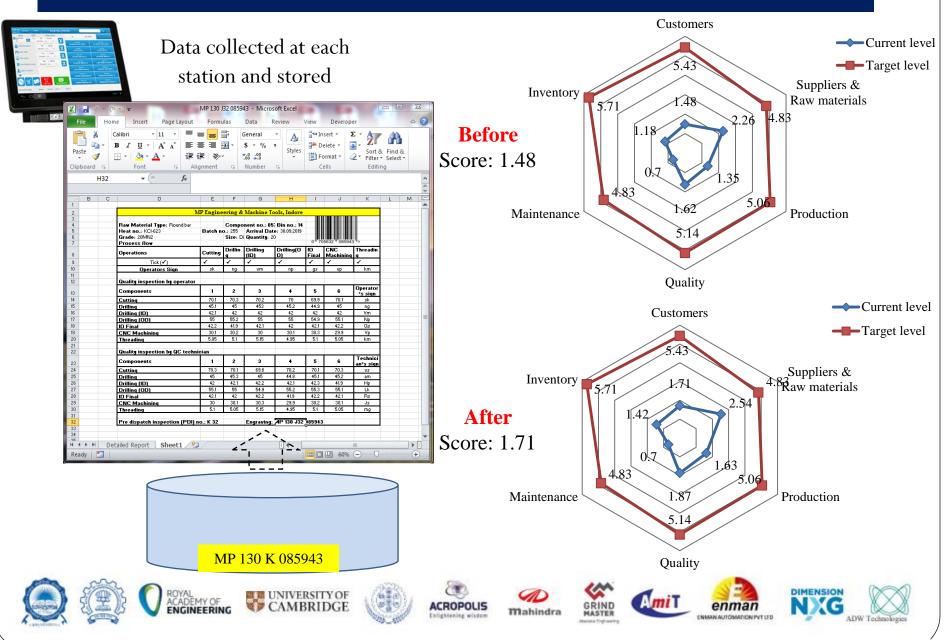


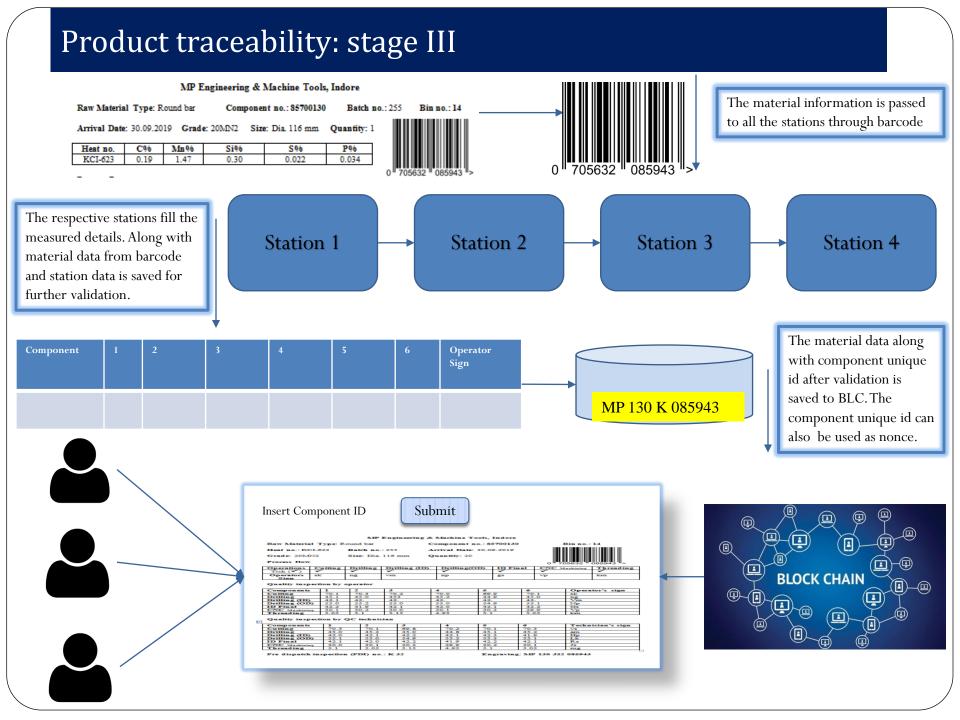
blightening window

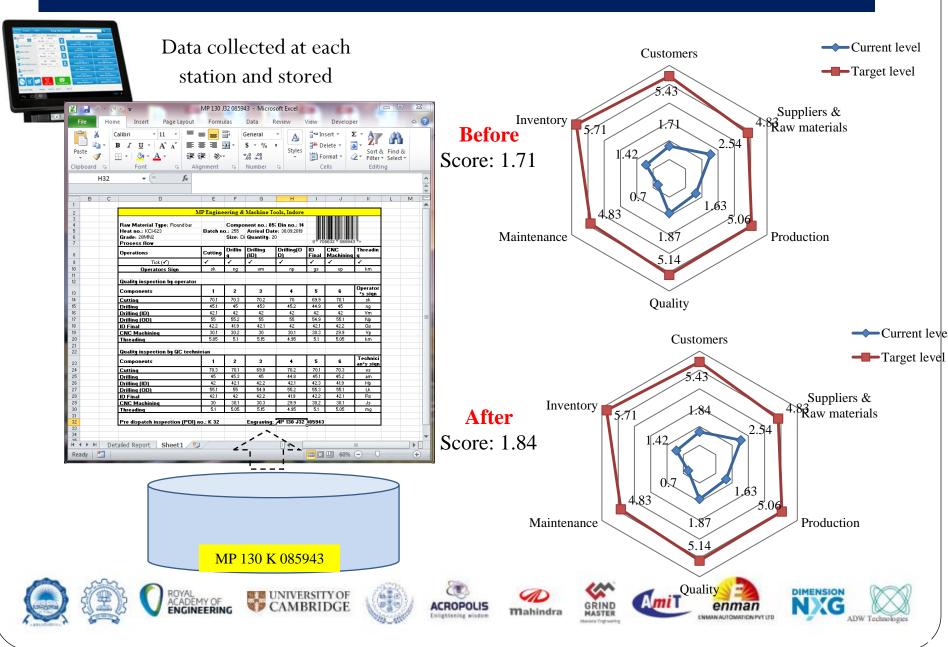
MASTER

AN ALITOMATION PVT ITD

ADW Technologie







- Better customer ranking
- In the current solution product tractability will also help in better data analytics, for example, which machine is mostly creating problem, process capability, etc.
- More analytical decision making is possible, for example, accurate delivery commitment, production planning, inventory control
 - Multi stage technology road map may be useful for SMEs
 - Industries may decide whereto stop on digitalization

Two-bin Inventory control: Stage I

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Functions	Sub-category	Associated items	Intrest?	Current	Target	Requirements	Technology	Functions	Sub-category	Associated items	Intrest	Current	Target	Requirements	Technology
Production	Production Planning Process	Production Planning	Yes	Experience-based	Autonomous decision-making	integration of suppliers, production, operations, sales, & customers, standardization Sensors, smart communication, smart	Web based portal development, Computation e devices, Two-bin system , AI/ML, algorithms, sensors, smart HJM, CPS, IoT, Simulation modelling, optimization, Sensors, IoT, AAS, Computation devices, AI/ML,	Inventory	Inventory control	Inventory control	Yes	Exp. based	Autonomous	Autonomous inventory control system, smart communication, smart devices Smart bins, product treeceability, autonomous decision-making, interoperatability, digital integration of suppliers,	bins, scanner, DBMS, Blockchain, smart devices, IoT, AAS, Computation devices, AI/ML, algorithms, CPS, Interoperatability,
		Shop-floor ICT Infrastructure	Yes	Beginner	Excellent	assets/products, autonomous decision-making, interoperatability, digital integration of suppliers, production, operations, sales, & customers	CPS, Interoperatability, big data & analytics, smart gauges, smart HMIs, smart devices, cloud computing		Data generation & consumption	Communication	Yes	Offline	Online	production, operations, sales, & customers Smart communication system	_
				X	0.11.11	Product treceability, Sensors, smart bins, smart	DBMS, Blockchain, Sensors, smart HMIs, smart bins, data			Data generation	Yes	Partially	Online data collection	Smart devices, Automatic data collection	-0
		Smart product	Yes	No	Complete treceability	panel, data storage, comutation devices, smart communication Smart communication, interoperatability, digital	storage devices, comutation devices, IoT, smart engraving AR, Sensors, IoT, AAS, Computation devices,			Data analysis	Yes	Partially	Data analysis tool	Automatic data analysis, comutation devices	Smart devices, IoT, big data & analytics, Computation devices, algorithms, AI/ML, simulation
		Shop-floor production monitoring	Yes	No	Yes	integration of suppliers, raw material production & operations, real-time data collection & utilization	algorithms, AI/ML, CPS, Interoperatability, big data & analytics, smart HMIs, smart devices, automation, DBMS, Blockchain			Data consumption	Yes	Partially	Completely	Automatic data analysis, comutation devices, Autonomous decision-making	Smart devices, IoT, Computation devices, algorithms, AI/ML, simulation modelling, optimization
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Su	oplier						_		_			-		Cus	tomer
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Solution: Two-bin Inventory control

- **Step 1:** Estimate production cycle duration
- Step 2: Estimate variation in demand
- Step 3: Determine FGI quantity 'Q' based on service level
- **Step 4:** Produce quantity Q and keep ready at t=0; this is '**Bin 1**'

Step 5 : At the end of cycle, Bin 2 be ready, swap Bin 1 with Bin 2 Determine the consumed quantity from Bin1, it will be lot size for next cycle.

Step 6 : The procedure will repeat

- Real-time monitoring of FGI & SFGI
- Automated order generation
- Automated scheduling of job orders
- Automated order placement for raw materials
- Dynamically updating of the quantity 'Q'
- Automated adjustments of production quantities based on rejections and raw material defects



Solutions

Associated items	Intrest?	Current	Target	Requirements	Technology
Product quality	Yes	80-90%		automatic sampling plan, smart packaging system	Smart gauges, Standard quality control practices, Cp, Cpk, Cloud computing, Computation devices, AI/ML, algorithms, sensors, Smart HMI, CPS, IoT, Simulation modelling, interoperatability, smart packaging



